Strategic

Live Ops and Model Office  
  
Staffing Request

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Specific area being tested** | **Where impacts? (e.g. BSG/F)** | **Time Commitment (date, no. of day (s) and time)** | **No. of Staff Required** | **Skill Set (e.g. SPM level, knowledge and other systems)** | **Other Information (e.g. laptop required)** |
| ORCI Scenario testing and Guidance assurance | All Benefits | Wednesday 19th & Thursday 20th May  10:3am-15:30 pm | 2/3 CA’ and 1 TSO or TM | Workshop will focus on working through the ORCI guidance and testing it with participants for accuracy on our SPM test environment. We will supply the C/A & TM/TSO with log ins and will have SPM applications, integrates cases and scenarios for them to work through.  Main focus will be that all staff understand the SPM activities and how to use the guidance in conjunction with it . Will be looking to gather any feedback around improvements that could be made and making sure the guidance is accurate with SPM. | Workshop will be held over MS Teams |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |